

	Document Title	Quality & Environmental Policy		
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Quality & Environmental Policy

JAAM COMPANY FOR FOOD PLATES MANUFACTURING

Jaam Company for Food Plates Manufacturing, a specialist in eco-friendly food packaging made from natural sugarcane bagasse fiber, is committed to implementing and continually improving an integrated quality and environmental management system in accordance with ISO 9001:2015 and ISO 14001:2015, supporting its drive to deliver high-quality products with responsible and sustainable environmental performance.

Accordingly, the Company is committed to:

1	Customer Satisfaction: Understanding customer needs and requirements, delivering products that conform to specifications and agreed requirements, and continually enhancing customer satisfaction.
2	Product and Process Quality: Applying effective control over production stages, inspection and testing standards, and quality monitoring to reduce nonconformities and improve process efficiency.
3	Environmental Protection and Pollution Prevention: Identifying the environmental aspects and impacts of the Company's activities and taking appropriate action to minimize their adverse effects.
4	Sustainable Use of Resources: Conserving energy, water and raw materials, improving the efficiency of their use, and reducing losses in production processes.
5	Waste Management: Minimizing waste generation, encouraging reuse and recycling wherever feasible, and ensuring proper handling of waste arising from operational activities.
6	Eco-Friendly Products: Promoting natural and renewable materials, foremost among them sugarcane bagasse fiber, to provide more sustainable alternatives to conventional packaging.
7	Legal and Regulatory Compliance: Fulfilling legal, regulatory and other requirements related to product quality, environmental aspects and the Company's activities, and periodically reviewing compliance.
8	Risks and Opportunities: Identifying and addressing quality- and environment-related risks and opportunities to support business continuity and improve performance.
9	Objectives and Performance Indicators: Establishing and reviewing quality and environmental objectives with measurable indicators to monitor performance, in line with the Company's strategic direction, context and nature of activities.
10	Competence and Awareness: Building employee competence and awareness through training, and encouraging participation in improving product quality, protecting the environment and using resources responsibly.
11	Stakeholder Communication: Strengthening communication with employees, customers, suppliers and other interested parties on quality requirements and environmental performance, as needed.
12	Continual Improvement: Improving the effectiveness of the quality and environmental management systems, and enhancing processes, products and environmental performance to ensure the Company's sustainable success.

Commitment of Top Management

Top management is committed to providing the resources needed to implement this policy; ensuring it is understood, applied and maintained at all organizational levels; making it available to interested parties as appropriate; and reviewing it periodically to ensure its continuing suitability to the Company's context and strategic direction.

Approved by

Eng. Adnan Abdulhameed El-Jamel

Chairman of the Board